

THE HAVEN RESORTS, IPOH



FROM RM 520 per unit per night

VALIDITY
APRIL, 2021 – MARCH, 2022

VALUE ADDED

- Late check-out at 2pm (subject to availability)
- Light refreshment & snacks upon check-in.

PRICE INCLUSIONS

- 1Night stay at your selected room category with daily breakfast

Breakfast inclusive:-
 1 Bedroom : for 2 pax
 2 Bedroom : for 4 pax
 2+1 Bedroom : for 5 pax

PRICE EXCLUSIONS

- ✘ Land transfer to/from resort (can be arranged upon request)
- ✘ Rates are subject to 6% Service Tax, RM3 Penang Local Government Fee and RM10 Tourism Taxes, on a per room per night basis. (Exemption is applicable until June30, 2021)
- ✘ Personal Incidental Expenses
- ✘ Tipping
- ✘ Travel insurance

TRAVEL INSURANCE (Recommended)

AIG Travel Insurance provider:
AIG Malaysia Insurance Berhad

ROOM TYPE	Room Capacity	(Per Unit Per Night In RM)	
		Weekday (Sun-Thu)	Weekend (Fri & Sat)
1 Bedroom Lakeview	2 Paxs	520	560
2 Bedroom Horizon	4 Paxs	750	795
2+1 Bedroom Horizon	5 Paxs	795	855
2+1 Bedroom Lakeview	5 Paxs	910	1025

May13-16; Dec20-28, 2021 & Jan28-Feb06, 2022: Surcharge RM230 per unit per night

THE HAVEN RESORTS, IPOH - 5★



<https://www.thehavenresorts.com/>

150 rooms. The resort is 16.2 km from Ipoh Bus Terminal, the city centre and the Royal Perak Golf Course. Sultan Azlan Shah Airport is 14 km away. The Lost World of Tambun Theme Park is 2.2 km from the property.

Room Description (guideline only)

1 Bedroom Lakeview



Accommodate: 2 persons.
3rd person can be accommodated with the addition of an extra bed.

2 Bedroom Horizon



Accommodate: 4 persons.
5th person can be accommodated with the addition of an extra bed.

2+1 Bedroom Horizon



Accommodate: 5 persons.
6th person can be accommodated with the addition of an extra bed.

2+1 Bedroom Lakeview



Accommodate: 5 persons.
6th person can be accommodated with the addition of an extra bed. With lake view.

All the pictures shown in this flyer is for illustration purpose only

TERMS & CONDITIONS

Passengers are deemed to have read, understood and accepted the following:-

Package Price

Quoted and payment in Ringgit Malaysia (RM). Package only applicable to Malaysian only.

Validity of prices is seasonal and subject to change without prior notice. Child rates are applicable when child are occupying a room with at least two adult.

Deposit & Payment

Full payment is required when booking is made and it is non-refundable.

Accommodation

Bedding various from hotel to hotel, but the following usually apply:-

Single – consist 1 Queen Bed

Double – consist 1 Queen/King Bed

Twin – consist 2 Single Beds

Triple – consist 1 Double Bed & 1 rollaway bed / 3 Single beds

If a rollaway bed is required, extra charge applies. Most hotels will not put more than one rollaway in a room. Baby cots can be requested in advance and if extra charge applies, passenger must pay directly to hotel.

Hotel Check-In/Out Times

Standard check-in time is after 1500hrs and check-out is before 1100hrs

Amendment Charges

An administrative fee of RM100 will be charged for each subsequent amendment made after the confirmation. Any other cost arising from the amendment will be borne by the passenger. No amendment can be made within 30 days prior to departure. A change on the entire booking is considered as a cancellation and is subject to cancellation charges.

Cancellation Charges

You may cancel your booking at any time. Cancellation must be made in writing to avoid any misunderstanding. If your cancellation is received by the Company more than 35 days prior to your departure, an administration fee of 15% of tour price per person will be levied. If your notice of cancellation is received less than 35 days prior to departure, cancellation charges will apply based on below season.

Cancellation Fee (Subject to change without prior notice)

*Once full payment done, cancellation/amendment are non-refundable. Full charge of the whole duration of stay will be imposed.

*In the event the length of stay is reduce or no show, a full charge of the whole duration of stay will be imposed.

Refund

No refund will be made for unused tickets or any other unutilized portion of the inclusions. Request for refund as a result of changes to the package must make in writing and an administrative fee of RM100 per person applies in additional to the supplier's cancellation fee. Refunds are payable only through the original booking agent.

General Information

The company reserves the right to substitute or alter similarly priced accommodation, services and itineraries when necessary and there shall be no refund in such situation.

Responsibility

The company acts only as an agent and does not manage or control or operate any suppliers of services. The Company assumes no liability for any loss, injury, damage, accident, delay or irregularity which may cause by these events - Acts of God, natural disasters, civil & military disorders, industrial disputes and any cause beyond the reasonable control of any company or person engaged in carrying out the arrangements made.

Reservations

All reservations are subject to space availability and confirmation.

Customer's Responsibilities

- Travel Insurance - a coverage to cover medical expenses arising through illness or accident prior to or during the holiday and loss of the holiday and loss of holiday monies cancellation or curtailment of holiday for insurable reasons.
- Passport & Visas - to be in possession of a valid passport and whatever necessary immigration documentation may be required by the country (ies) for the duration of the holiday.